

BB customers having BINATONE Modem may face issue of internet.

Symptom: All lamps are glowing on Binatone modem but not getting Internet.

In such condition please follow the following steps.

Step 1:- Hard Reset the modem:

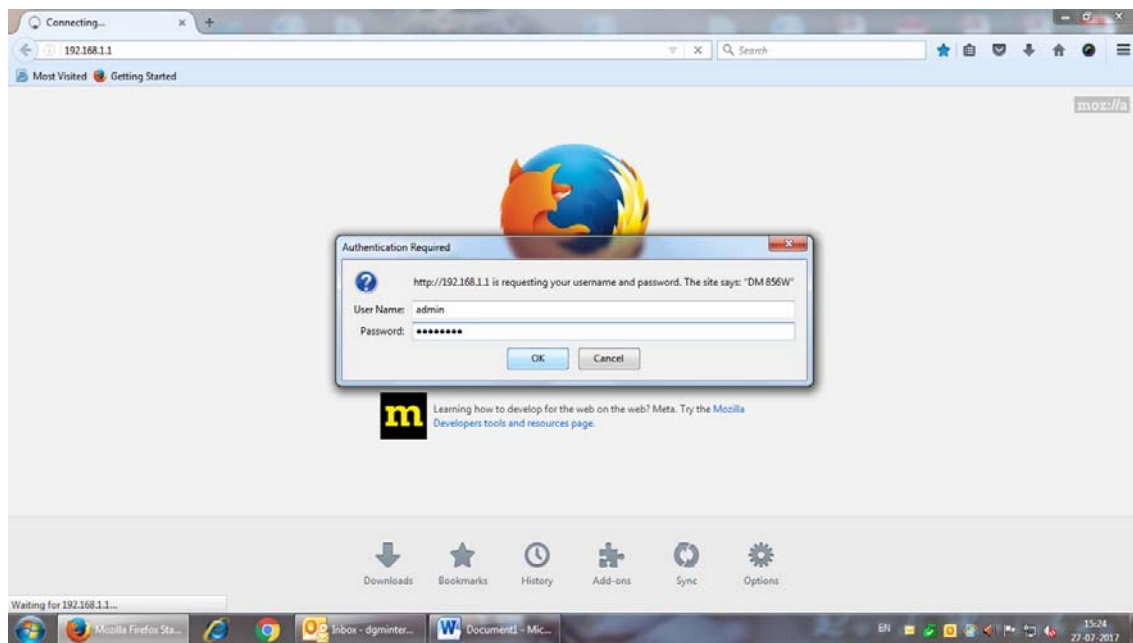
Power supply must be on,

Press the reset button (which is available on right hand rare side of Modem.)& hold till the all lamps will glow.

Wait () for 2 Minutes.

Step 2:- Configure the Modems

Open Modem page by <http://192.168.1.1>

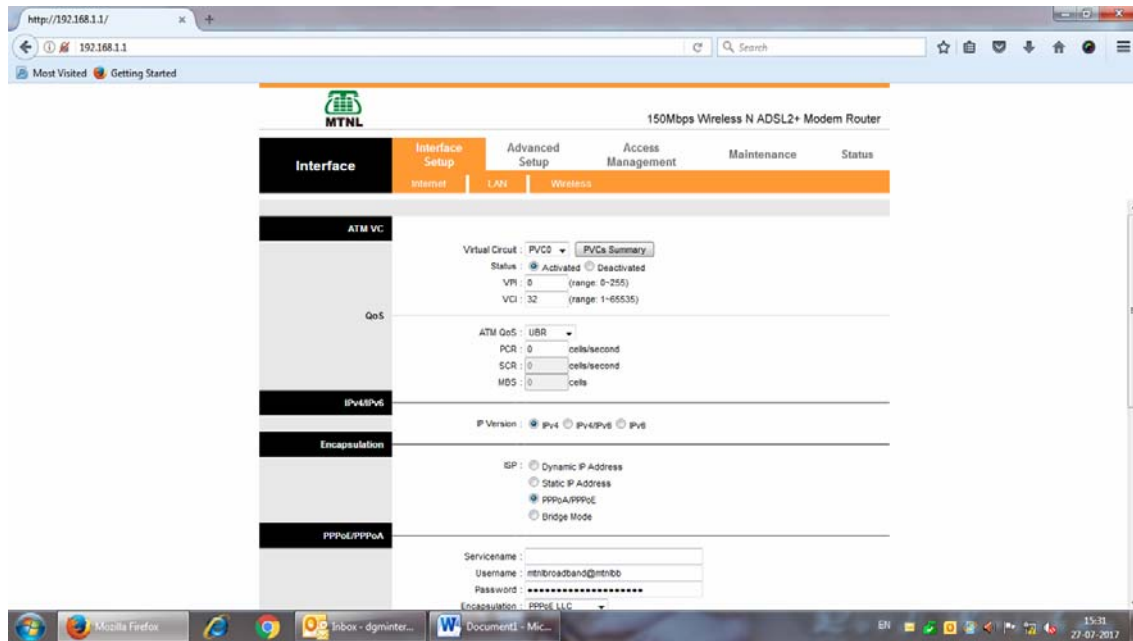


Enter Username - admin & password- available at bottom of modem

then you will get following screen as below-

Click on Internet SetUP

you will get following screen as below-



Configure as,

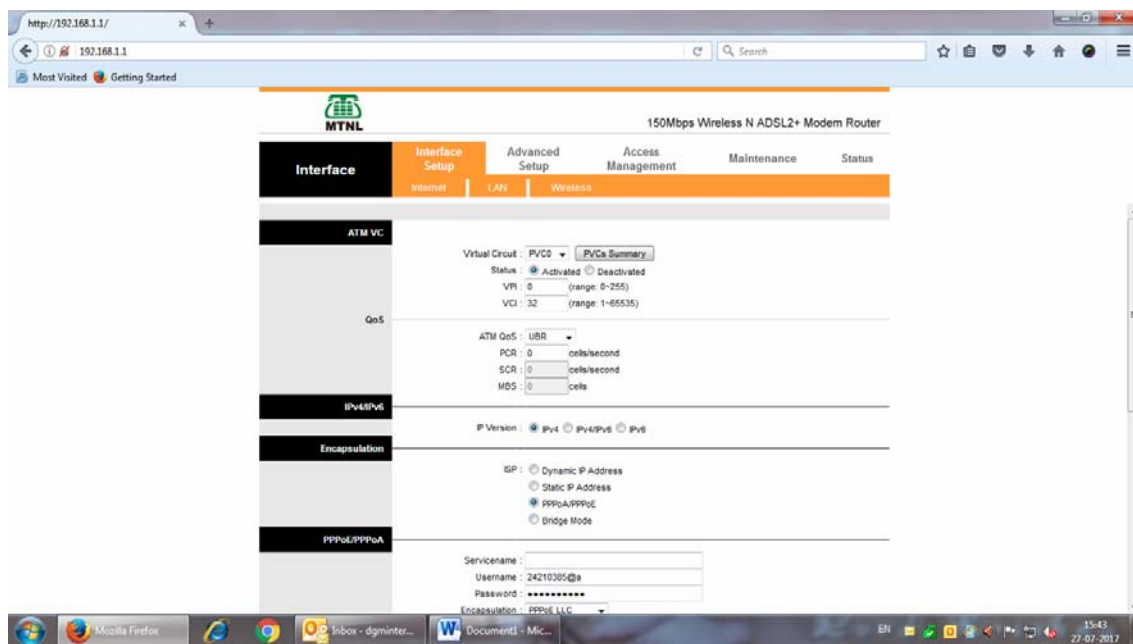
Virtual Circuit – PVC0, status- Activated, VPI = 0 & VCI = 32

If above configuration not match then select

Virtual Circuit - PVC4, Status – Activated, VPI=0 & VCI = 32

Configure Username as "Customer's Tele. No", Password as "CA' NO."

IP version - IP4, Encapsulation – pppA/PPPoE



Click on SAVE button

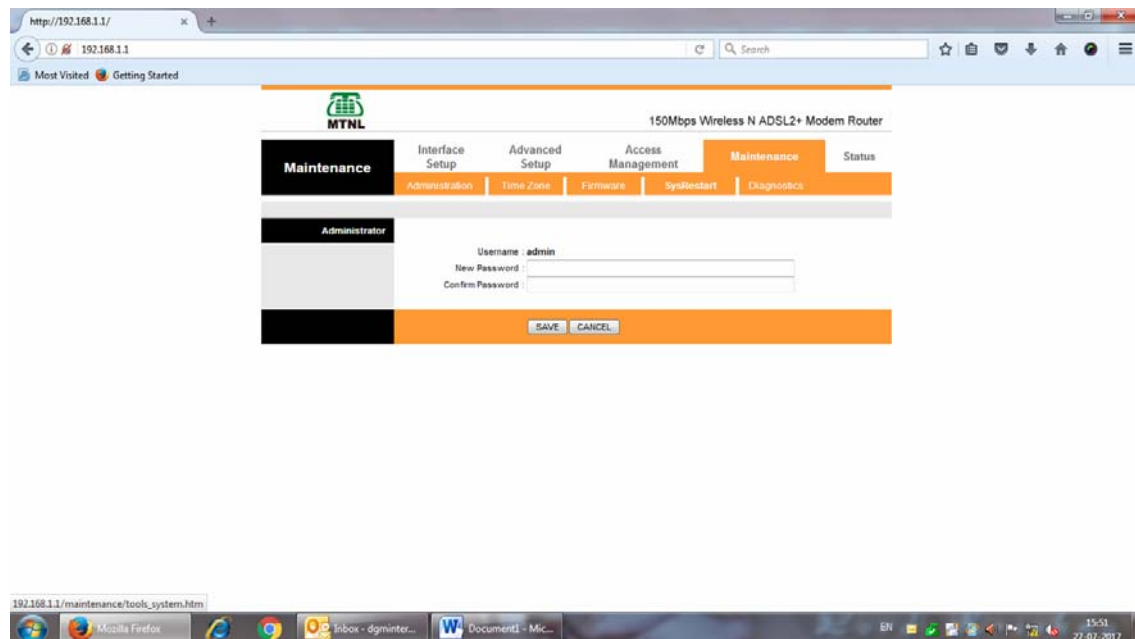
Now you should get internet.

For this Click on **Status** Tab you will get the following screen

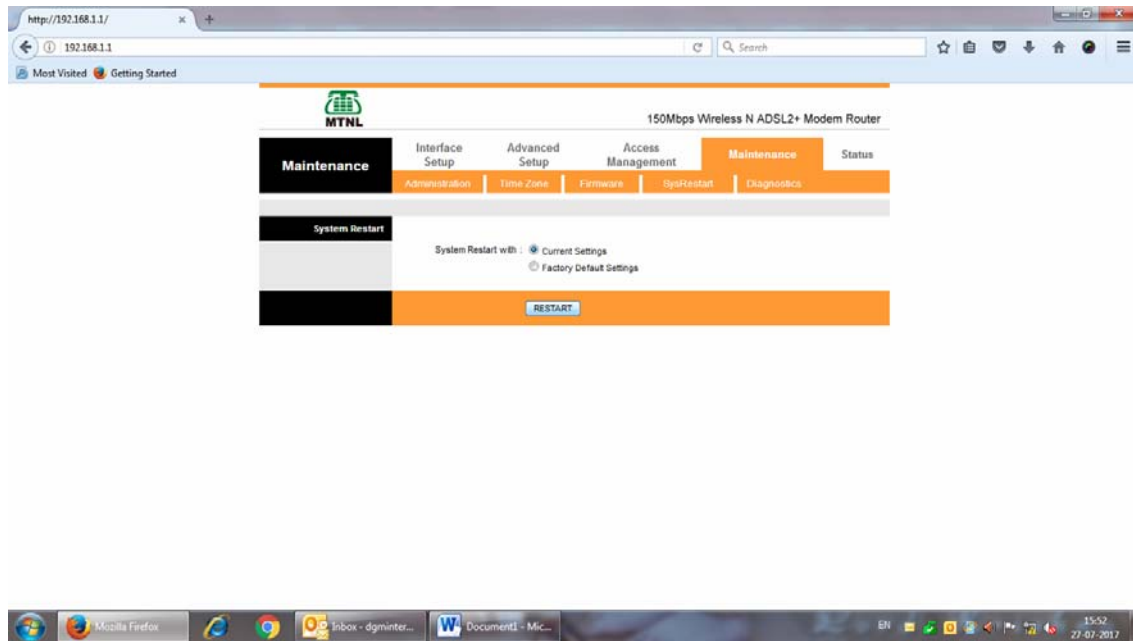


To save the modem configuration

Click on **Maintenance** Tab

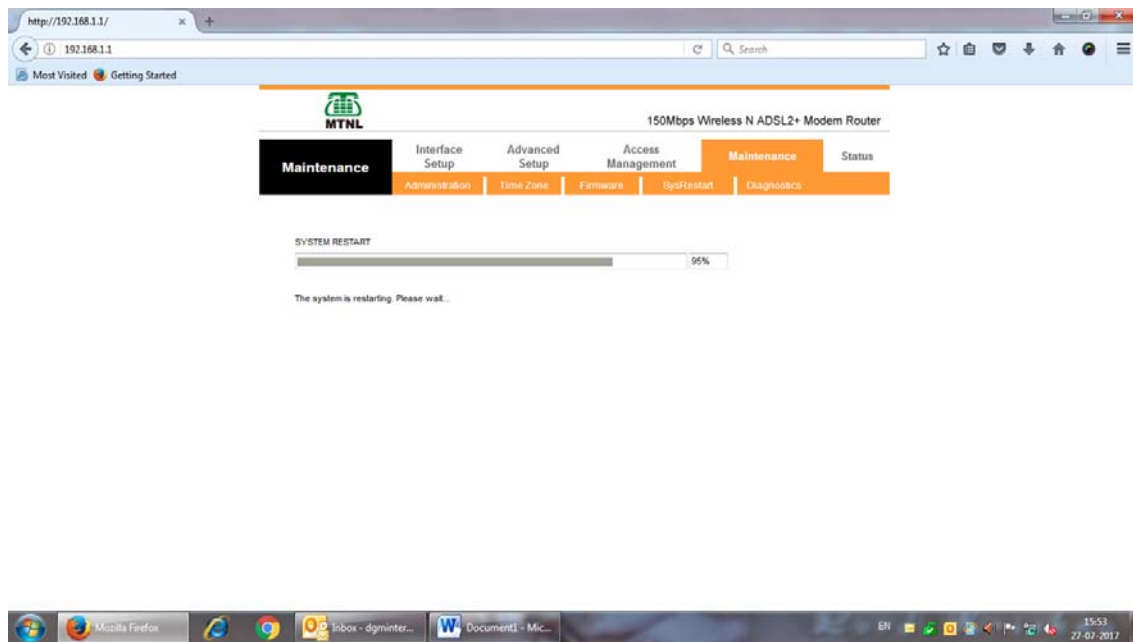


Click on **SysRestart** Tab you will get following screen



Click on Restart Button

Wait () for 2 Minutes



After Resetting the modem you will get Internet.