



MAHANAGAR TELEPHONE NIGAM LTD.  
EASTERN COURT, JANPATH, NEW DELHI-110001

Annexure-A

It has always been our endeavour to become more customer friendly, more responsive to the problems/grievances of our customers and to add more convenience to our public interface. In continuance of this endeavour, MTNL announces Area-wise Open House Sessions/Consumer Education Workshop as per details below:

| Sl. No. | Area        | Venue for OHS/CEW   |
|---------|-------------|---|
| 1.      | BCP         | 2nd Floor Committee Room, 8, MTNL Telephone Exchange Building ,Bhika Ji Cama Place,110066.                                      |
| 2.      | Central     | Room No. 101, Ist Floor, Jorbagh Telephone Exchange N. Delhi-110003   |
| 3.      | East        | O/o Area Manager (Idgah) , Room No. 201 , Idgah Telephone Exchange , Rani Jhansi Road , New Delhi - 110005                      |
| 4.      | TY          | AM(Laxminagar), 3rd Floor, Laxminagar Telephone Exchange, Delhi-110092  |
| 5.      | Nehru Place | Committee Room,First Floor,MTNL Exchange Building,Nehru Place , New Delhi-110019  |
| 6.      | West        | Committee Hall, 5th Floor, Admin Block, Telephone Exchange , O/o General Manager (West), MTNL, Rajouri Garden, New Delhi-110027 |
| 7.      | North       | O/O GM(N),Sanchar Parisar ,MTNL Telephone Exchange ,Rohini Sector-3,Delhi-85  |

Customers are cordially invited to attend the Open House Sessions/Consumer Education Workshop in their respective areas and requested to offer their valuable suggestions for further improving the services in their areas.