

MAHANAGAR TELEPHONE NIGAM LTD. EASTERN COURT, JANPATH, NEW DELHI-110001

Annexure-A

It has always been our endeavour to become more customer friendly, more responsive to the problems/grievances of our customers and to add more convenience to our public interface. In continuance of this endeavour, MTNL announces Area-wise Open House Sessions/Consumer Education Workshop as per details below:

| Sl. | Area | Venue for OHS/CEW |
|-----|-------------|--|
| No. | | |
| 1. | BCP | Committee Hall, 2 nd Floor, Telephone Exchange Building, MTNL, 8, |
| | | Bhikaji Cama Place, New Delhi-110066 |
| 2. | Central | Room No.101, 1 st Floor, Jorbagh Telephone Exchange, New Delhi |
| | | 110003 |
| 3. | East | O/o Area Manager (Tis Hazari) , First Floor , Tis Hazari Telephone |
| | | Exchange , Tis Hazari , New Delhi - 110054 |
| 4. | TY | AM(Mayur Vihar), Pkt-4, Mayur Vihar Ph-1, Delhi-110091 |
| 5. | Nehru Place | O/O AM(SVR) ,Room no.101,First Floor, Okhla Telephone Exchange |
| | | Building, New delhi-110025 |
| 6. | West | Committee Hall, 5 th Floor, Admin Block, Telephone Exchange, O/o |
| | | General Manager (West), MTNL, Rajouri Garden, New Delhi -110027 |
| 7. | North | O/o GM(N), Sanchaar Parisar, MTNL Telephone Exchange, Rohini |
| | | Sector 3, Delhi -85 |

Customers are cordially invited to attend the Open House Sessions/Consumer Education Workshop in their respective areas and requested to offer their valuable suggestions for further improving the services in their areas.