



**MAHANAGAR TELEPHONE NIGAM LTD.
KHURSHID LAL BHAWAN, JANPATH, NEW DELHI-110050**

It has always been our endeavour to become more customer friendly, more responsive to the problems/grievances of our customers and to add more convenience to our public interface. In continuance of this endeavour, MTNL announces Area-wise Open House Sessions/Consumer Education Workshop as per details below:

**Schedule of Open House Sessions / Consumer Education Workshops to be conducted in MTNL, Delhi Unit during
Year 2016-17**

Timing of Open House Sessions/ Consumer Education Workshops will be from 10.30 hrs. to 13.30 hrs.

Date of OHS/ CEW	Place of Open House Session/Consumer Education Workshop						
	GM (East)	GM (TY)	GM(West)	GM(North)	GM(BCP)	GM(Nehru Place)	GM(Central)
29.06.2016/ Wednesday	O/o GM(East) Room No.- 212, 2 nd Floor, Mahanagar Door Sanchar Bhawan, JLN Marg (Minto Road), New Delhi-110002.	Committee Room, 2 nd Floor, Laxmi Nagar Telephone Exchange Building, Laxmi Nagar Delhi-110092	O/o GM (West) MTNL, Committee Room, Administrative Block, 5 th Floor, Rajouri Garden Telephone Exchange , New Delhi-110027.	Sanchar PARisar, Sector-3, Rohini, Delhi-110085	Committee Hall, 2 nd Floor, MTNL Building, 8 Bhikaji Cama Place, New Delhi-110066	Committee Room, 1 st Floor, Administrative Block, Telephone Exchange Building, Nehru Place, New Delhi-110506	Committee Room, 2 nd Floor, Lobby No. 2, Mahanagar Door Sanchar Sadan, 9, CGO Complex, Lodi Road, New Delhi-110003
29.09.2016/ Thursday	O/o Area Manager (Karol Bagh) Ground Floor, Old Telephone Exchange Bldg., Pusa Road, Karol Bagh, New Delhi - 110005	Committee Room, 2 nd Floor, Laxmi Nagar Telephone Exchange Building,, Laxmi Nagar Delhi-110092	O/o GM (West) MTNL, Committee Room, Administrative Block, 5 th Floor, Rajouri Garden Telephone Exchange , New Delhi-110027.	Badli Telephone Exchange, Badli Industrial Area Delhi-110042	Committee Hall, 2 nd Floor, MTNL Building, 8 Bhikaji Cama Place, New Delhi-110066	Committee Room, 1 st Floor, Administrative Block, Telephone Exchange Building, Nehru Place, New Delhi-110506	Committee Room, 2 nd Floor, Lobby No. 2, Mahanagar Door Sanchar Sadan, 9, CGO Complex, Lodi Road, New Delhi-110003
29.12.2016/ Thursday	O/o Area Manager (Tis Hazari) Room. No. 101, 1st Floor, Old Telephone Exchange Bldg., Tis Hazari, Delhi-54.	Committee Room, 2 nd floor , Laxmi Nagar Telephone Exchange Building,, Laxmi Nagar Delhi-110092	O/o GM (West) MTNL, Committee Room, Administrative Block, 5 th Floor, Rajouri Garden Telephone Exchange , New Delhi-110027.	Shakti Nagar T.E. Bldg. G.T. Karnal Road, Delhi-33.	Committee Hall , 2 nd Floor, MTNL Building, 8 Bhikaji Cama Place, New Delhi-110066	Committee Room, 1 st Floor, Administrative Block, Telephone Exchange Building, Nehru Place, New Delhi-110506	Committee Room, 2 nd Floor, Lobby No. 2, Mahanagar Door Sanchar Sadan, 9, CGO Complex, Lodi Road, New Delhi-110003
29.03.2017/ Wednesday	O/o Area Manager (Idgah), Room No. 201, 2 nd Floor, Telephone Exchange Bldg., Idgah, New Delhi-110005	Committee Room, 2 nd Floor, Laxmi Nagar Telephone Exchange Building,, Laxmi Nagar Delhi-110092	O/o GM (West) MTNL, Committee Room, Administrative Block, 5 th Floor, Rajouri Garden Telephone Exchange , New Delhi-110027.	Badli Telephone Exchange, Badli Industrial Area Delhi-110042	Committee Hall , 2 nd Floor, MTNL Building, 8 Bhikaji Cama Place, New Delhi-110066	Committee Room, 1 st Floor, Administrative Block, Telephone Exchange Building, Nehru Place, New Delhi-110506	Committee Room, 2 nd Floor, Lobby No. 2, Mahanagar Door Sanchar Sadan, 9, CGO Complex, Lodi Road, New Delhi-110003

Customers are cordially invited to attend the Open House Sessions/Consumer Education Workshop in their respective areas and requested to offer their valuable suggestions for further improving the services in their areas.