

List of Public Information Officers and 1st Appellate Authorities in MTNL, Delhi

Updated on 12th May'2020

(Including Mobile Services)

<u>Sl No.</u>	<u>GM Unit</u>	<u>CPIO</u>	<u>Address of CPIO (Name)</u>	<u>Email of CPIO (Mobile No)</u>	<u>Area of Information of CPIO</u>	<u>Concerned First Appellant Authority</u>
1	GM(Admin& IR) GM(Law)	GM(Admin& IR) GM(Law)	R.No. 315, 3 rd Floor Khurshid Lal Bhawan, New Delhi – 110001 Mr. F.R. Tirkey	gadmin@bol.net.in Ph: 011-23329895 Fax 011-23311741 9013134004 gmlaw@bol.net.in Ph: 011-23325203 Fax-011-23738298 9013134004	Information related to HR /Admn / Staff issues /Staff Quarters/IR Matter/RTI Nodal Office. Information related to Legal matters. All IR related activities	Executive Director, Sh. Harvesh Bhatia R.No-222, 2 nd Floor, Khurshid Lal Bhawan, New Delhi - 110001
2	GM(OP)	GM(OP)	R.No. 324, 3 rd Floor Khurshid Lal Bhawan, New Delhi – 110001 Mr. M K CHAUHAN	gmpop@bol.net.in Ph:011- 23318875 Fax-011-23318879 9868139898	Information Related to MIS, Commercial Policy, Public Grievances, PQ and Tech Inspection Work.	Email: edd@bol.net.in Ph:011-23325544, FAX-011-23326642
3	GM(Vig)	GM(Vig)	R.No-5313 , 5 th Floor CGO Complex, New Delhi – 110003 Mr.Jayant Kumar	gmvig@bol.net.in Ph: 011-24323838 Fax-011-24313621 9868136055	Information pertaining to Vigilance and Disciplinary Cases.	Do
4	GM(Fin. & TR)	&GM(Fin. &TR)	R.No 510,5 th Floor Khurshid Lal Bhawan, New Delhi – 110001 Mr. Ajay Kumar	gmf@bol.net.in Ph: 011-23716470 Fax-011-23321170 9868214384	Information related to Pay & Allowances, Budget, Works etc & TR. Information related to International Financial Recording System and Telecom revenue.	Do
5	CE(Civil)	CE(Civil)	Ground Floor, Telephone Exchange Building, Jor Bagh, New Delhi-110003 Mr. Naushad Ahmed	cebw@bol.net.in Ph:011- 24655510 Fax-011-24610093 9868133898	All Civil Maintenance, Project & Renting of Bldg. of Central, East, AM (Paschim Vihar) Area and Civil Work related to CO. All Civil Maintenance, Project & Renting of Buildings of TY, NP, BCP, North & West except AM(PVR) Area. All Administration work, Coordination work and AGM(Land) work.	Do

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6	PCE (Electrical)	PCE(E)	Mezzanine Floor, MDS Sadan, 9, CGO Complex, New Delhi – 110003. Mr. J.S. Yadav	seem@bol.net.in Ph: 011-24320072 Fax-011-24320073 9868133144	Information Related to Electrical Project & maintenance.	
7	GM (Central)	GM(Central)	Room no.109, Eastern Court, New Delhi-110001 Mr. Raghvendra Gupta	gmc@bol.net.in Ph: 011-23358808 Fax-011-23737576 9868131493	Information related to Central Area (Jor Bagh, CGO, Janpath & Rajpath).	PGM(O & WS) Mr. Bal Kanwar Tiwari
8	GM(North)	GM(North)	R.No. 103, Sanchar Parksar, Telephone Exchange Building, Sector-3, Rohini, New Delhi-110085 Mr. Rajender Singh	gmrh@bol.net.in Ph: 011-27918000 Fax-011-27923200 9868131717	Information related to North Area (Rohini, Badli, Narela & Shakti Nagar).	R.No.224, 2 nd Floor, Khurshid Lal Bhawan, New Delhi-110001 pgmo@bol.net.in Ph: 011-23324848 Fax-011-23351180
9	GM(East&TY)	GM(East&TY)	1st Floor, New Telephone Exchange Bldg Tis Hazari, Delhi-110007 Mr. M K CHAUHAN	gme@bol.net.in Ph: 011-23954141 9868139898	Information related to East Area (Delhi Gate, Idgah, TisHazari & Karol Bagh). &	Do
			Telephone Exchange, Plot no-5, Institutional Area, Karkardooma, Delhi-110092. Mr.Mukul Kamble	gmty@bol.net.in Ph: 011-22143333 Fax-011-22147500 9868107887	Information related to Trans-Yamuna Area (Laxmi Nagar, Shahdara & Yamuna Vihar).	
10	GM(West)	GM(West)	R.No-501,5 th Floor, Rajouri Garden Tele.Exch Bldg, New Delhi- 110027. Mr. A K Singh	gmwest@bol.net.in Ph: 011-25432213 Fax-011-25117800 9868138111	Information related to West area (Rajouri garden, Hari Nagar, Janak Puri/Pankha Road & Dwarka/ Najafgarh).	Do
11	GM(BCP)	GM(BCP)	R.No 101, 1 st Floor BCP Tele. Exch. Building, 8, 8 BCP, New Delhi-110066 Mr. Anish Mehta	gmhcp@bol.net.in Ph: 011-26188080 Fax-011-26184131 9868136111	Information related South-I Area (Bhikaji Cama Place, Charhakaya Puri & Hauz Khas).	Do
12	GM(NP)	GM(NP)	1 st Floor, Nehru Place Tele. Exch. Bldg., ND19 Mrs. Kiran Dubey	gmnp@bol.net.in Ph: 011-26466600 Fax-011-26466266 9868133545	Information related to South-II area (Nehru Place , Okhla & Sarita Vihar).	Do
13	GM (BSS&SM) WS	GM (BSS&SM) WS	3 rd Floor, Chanakyapuri Telephone Exchange Building, New Delhi-110021 Mr. Arun Marwah	gmbssws@gmail.com Ph:011-26119553 9868131660	All work related to BTS	Do

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14	GM (NSS, RF & HQ) WS & GM(BIT&CC) WS	GM (NSS, RF & HQ) WS & GM(BIT&CC) WS	3 rd Floor, Chanakyapuri Telephone Exchange Building, New Delhi-110021 Mr. Rajeev Bansal	gmnsaws@gmail.com 9868136670	All work related to Network Switching System & Radio Frequency	Do
15	GM(EB VAS Free) & GM(EB VAS Toll Free)	GM(EB VAS Free) & GM(EB VAS Toll Free)	4 th Floor, Kidwai Bhawan, New Delhi - 110001 Mr. G P Sinha	gmebmtnl@gmail.com Ph:011- 23724422 Fax-011-23724466 9868393820	1. Wi-Fi all cases 2. PSUs 3. Pvt. Sector 4. Revenue Share Services 5. Marketing 6. Delhi Police Except Wi-Fi 7. Central Govt. Except Wi-Fi 8. Delhi Govt. Except Wi-Fi Educational Institutions Except Wi-Fi	PGM(Dev.EB & Asset Mgt.)
16	GM(TF-CWG)	GM(TF-WG)	4 th Floor, Kidwai Bhawan, New Delhi - 110001 Mr. G P Sinha	gmebmtnl@gmail.com Ph:011- 23724422 Fax-011-23724466 9868393820	All information related to Common Wealth Games Project.	Mr. Raju Sinha, R.No-124, 1 st Floor Eastern Court, New Delhi -110001 Tel:011-23324848 Fax-011-23355975 email: pgmd@bol.net.in
17	GM(SDA)	GM(SDA)	R.No-502, Kidwai Bhawan New Delhi -110001 Mr. Sandeep Gupta	gmsda@bol.net.in Ph: 011-23321122 Fax-011-23326633 9868132272	Information pertaining to Leased Circuits/ PRI / MLDN / ISDN/ commercial & billing along with information related to DPP, NKN, CGHS & GNCTD.	
18	GM(HQ-D)	GM(HQ-D)	R.No. 125, 1 st Floor, Eastern Court, New Delhi - 110001 Mr. Sanjay Singhal	gmpig@bol.net.in Ph: 011-23317788 Fax-011-23317686 9868139292	Information related to general Issue for Development etc. Coordinating officer for CGM(D).	
19	GM(IT)	GM(IT)	R.No. 158, 1 st Floor, Kidwai Bhawan, Janpath New Delhi-110001. Mr. Rakesh Kumar	gmit@bol.net.in Ph-011-23724700 Fax-011-23724748 9868530100	Information related to Computer hardware/ Software/ IT Systems/ Convergent Billing System.	Do

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20	GM(Plg. & Dev)	GM(Plg. & Dev)	R.No. 125, 1 st Floor, Eastern Court, New Delhi - 110001 Mr. Sanjay Singhal	gmpig@bol.net.in Ph: 011-23317788 Fax-011-23317686 9868139292	Information related to Planning and development activities related to Cable Construction, installation of RSU, Telephone exchange/ Planning and installation of OFC Cables/ Fibre Technology to Home etc.	Do
21	GM(BB-O)	GM(BB-O)	R.No. 451A, 4 th Floor, Kidwai Bhawan, Jan Path New Delhi - 110001 Mr. Akmal Hassan	gmbbo@bol.net.in Ph: 011-23323738 Fax-011-23327755 9868137260	<ol style="list-style-type: none"> Ericsson Broadband Network Huawei Broadband Network Alcatel Broadband Network Broadband Provisioning & Call Center Admn, Operation, Commercial, RTI, PG, PQ, CPE AMC etc. Wi-Fi Mtce, Vayamtech, Wi-Fi authentication Project, UPS at NP Project 	Do
22	GM(BB-Proj & Dev.)	GM(BB-Proj & Dev.)	R.No. 654, 6 th Floor, Kidwai Bhawan, Jan Path New Delhi - 110001 Mr. Rahul Johri	gmbbd@bol.net.in Ph: 011-23310303 Fax-23327755 9868131396	<ol style="list-style-type: none"> MPLS Core Project FTTH Broadband Network(OLT's servers) Data centers at CGO & KBN International Gateways & Bandwidth M.P.'s Wi-Fi Project & revenue share Wi-Fi Projects Websites, E-mail, Inbrowser messaging, inverters at KBN, UPS at CGO 	Do
23	GM(EL&SS)	GM(EL&SS)	1 st Floor, Technical Wing, Shadipur Tele. Exch, Pandav Nagar ND-10008 Ms. Vandana Gupta	gmel@bol.net.in pgmitrg@bol.net.in Ph: 011-25708090 Fax-011-25700117 9868137555 gmss@bol.net.in Ph: 011-23327255 Fax-011-23714124	Information pertaining to TAX, and 2 nd line maintenance of all switches. Information related to MTNL training courses. Information pertaining to Special Services, and Value Added Services.	

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24	GM(Trans.)	GM(Trans.)	R.No. 125, 1 st Floor, Eastern Court, New Delhi - 110001 Mr. Sanjay Singhal	gmtrans@bol.net.in Ph: 011-23329955 Fax-011-23323377 9868139292	NP, BCP, Central and existing MLDN & MM wing of Transmission. North, TY, East and West.	
25	GM (MM)	GM (MM)	R.No.111,1 st Floor, Eastern Court, New Delhi - 110001 Mr. Amit Saxena	gmmm@bol.net.in Ph: 011-23739810 Fax-011-23317686 9868136000	Material Management Work related to Area GM's.	