



# MTNL CUSTOMER APPLICATION FORM

Mahanagar Telephone Nigam Ltd., 9 CGO, complex, Lodhi Road, New Delhi. www.mtnldelhi.in, Helpline 1503

CAF NO :- 0 0 0 0 0



Kindly fill the form in BLOCK letters

Type of Connection :  Post Paid  Pre Paid  Data  MNP

Type of subscriber  Individual  Corporate  Foreigner  Outstation  Bulk

Mobile no. allotted (To be filled by Retailer, in case of MNP, mobile number to be ported)

SIM number

IMSI number

Type of Device  Mobile  Data Card  Other Email ID

UPC code for MNP customers Previous Operator

Filling of all the details is mandatory. Please tick ( ) the appropriate box. In case any field is not applicable, the same should be written as NA

Customer's name Mr/Ms

Father's/ Husband's name

Date of birth/ Age

UID no. Alternate Number Profession

GSTIN number of enterprises customers UIN No. (for Embassies)

Nationality Passport number (if FOREIGN NATIONAL) Date of Visa expiry

Visa Options  Tourist Visa  Work Permit Visa

Bill to be sent at  Present/Local Address  Office Address  Office Address

Kindly provide legible, complete address. Failing which, as per Government regulations, we will not activate your connection. Proof of address & Proof of identity enclosed (For document details please refer page 2)

Present/Local Address

House No. Street Address/Name City State/UT Postal Code

Locality & Landmark

Permanent Address

House No. Street Address/Name City State/UT Postal Code

Locality & Landmark

Office Address (for corporate customers)

Company Name Address City State/UT Postal Code

Locality & Landmark

To register for the National Do Not Disturb Registry, kindly sms START DND on 1909

Do you wish to apply for DND registration  Yes  No Do you wish to use this number for Telemarketing  Yes  No If yes, please register with the concerned authorities.

Payment Details

Cash  Cheque  Credit Card  Debit Card  Auto Debit Bank a/c no.

Bank Name Branch

Bank Address State Postal Code

Proof of Identity Details

Type of PoI Document No Date of Issue Place of Issue Issuing Authority

Multiple connections (Number of connections held in the name of the subscriber, operator wise) Existing MTNL Number

Tariff plan applied Value Added Services applied (if any)

Local Reference (For National Outstation and Foreign National Customers)

Name Contact no. Time & Date of Call: Calling Party's no. (to be filled by POS)

Address

Customer Declaration: I/We agree to pay the one time installation fee, refundable membership fees and all charges associated with the services selected by me/us. I/We have read and fully understood the terms and conditions mentioned hereafter and unconditionally accept them as binding on me/us. I/We have understood all the rates, tariffs and other related conditions at which telecommunications services will be provided inside and outside India as applicable as on this date and as amended from time to time. I/We hereby undertake to pay all charges raised on account of Services availed. I/We hereby declare that I/We shall Not use the connection for telemarketing purposes. I/We undertake that in the event this connection is used for any telemarketing purpose, I/We shall be solely responsible for registration of the connection with the mandated statutory authorities. I/We further declare and undertake that the above information provided by me/us is true and correct in all aspects. I/We understand that the SIM is non-transferable. Any misuse of SIM by customer or any other person is illegal.

Signature of Customer with date

TO be filled in by POS

I/We hereby undertake and confirm that I/We have seen the customer and certify that (a) the customer enrolment form has been duly filled by the applicant, (b) the photograph submitted has been matched with the applicant, (c) the form has been personally signed by the applicant in my presence (d) proof of identity & address has been collected, (e) the original proof of identity & address has been matched and verified with the self-attested documents submitted by the applicant. Details on the MTNL CAF match with these documents. In case of outstation customer, I/We hereby confirm that I/We tele-verified the particulars furnished by the applicant with local reference and Recorded its correctness. Name of Local Reference contacted (for Outstation subscribers)

Retailer Address

Declaration by Distributor

It is hereby certified that genuineness of the subscriber booked by retailer Having code Have been verified by him as per DOT guidelines and above found compliant.

Distributor Name: Code: Sign with Date Stamp:

Declaration of MTNL employee activating the SIM

I hereby confirm that the required documentation such as POI/POA is available and that details of the customer is complete and have been entered in the data base. In case of outstation customer the details of the local reference contacted at the time of sim activation are as below :-

Name Address Contact No. Employee Name: Designation: Date:

Form 60\*/Form 61\*

Tick the box applicable to you

Form 60\* Form of declaration to be filled by a person who does not have either a Permanent Account/General Index Register Number and who makes the payment in cash in respect of the transaction specified in clauses (a) to (h) of the rule 114B.

Form 61\* Form of declaration to be filled by a person who has agricultural income and is not in receipt of any other income chargeable to income tax, in respect of transaction, specified in clauses (a) to (h) of the rule 114B

1. Full name and address. 2. Particulars of transaction. 3. Amount of transaction. 4. Are you assessed to tax  Yes  No. 5. If yes, (i) Details of Ward/Circle/Range where the last return of income was filed. (ii) Reasons for not having Permanent Account Number/General Index Register Number

Details of document being produced in support of address in column (1) Submit 1. Identity proof 2. Address proof

Verification I, do hereby declare that what is stated above is true to the best of my knowledge.

Verified today, Date D D M M Y Y Y Y Place Signature of applicant with date

Counterfoil to be retained with Customer

CAF No. Name of the subscriber Mobile no. allotted

Proof of Identity Details

Type of PoI Document No Date of Issue Place of Issue Issuing Authority

Proof of Address Details

Type of PoA Document No Date of Issue Place of Issue Issuing Authority

Please Call 1508 from your SIM for verification. This step is mandatory for enabling your Outgoing and incoming services on your New MTNL Post Paid/Pre Paid account



POS Sign & Stamp (with Address) Retailer Name Retailer Code Date: